

Message

From: Cere, Rachel [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=a2228c8da5d34013b500f7e0ed078f63-cerera]
Sent: 3/1/2022 5:44:10 PM
To: Ayotte, Kim [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=a56df4e28f7c4aec82575d3047580817-ayotteki]; Perrault, Ryan [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=fb318ecab7224064ab1d04555ade608e-perraultry]
CC: Jelly, Tammy T [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=5aff06ee711c483d853b6d164de8aaa6-jellyta]
Subject: FW: Fleury Inquiry from Special Council meeting - 16 February 2022
Attachments: Letter to PSPC - War memorial fencing.docx; 2022 02 06_Declaration of Emergency (1).pdf

Good afternoon,

I am sharing the info Beth has provided for Councillor Fleury's Inquiry. Please let me know if you have any comments or concern before I share with the CMO for them to compile and finalize the response. They are expecting our info tomorrow.

Thanks,

Rachel

From: Gooding, Beth <beth.gooding@ottawa.ca>
Sent: March 01, 2022 12:09 PM
To: Cere, Rachel <Rachel.Cere@ottawa.ca>
Cc: Jelly, Tammy T <tammy.jelly@ottawa.ca>
Subject: RE: Fleury Inquiry from Special Council meeting - 16 February 2022

Hi Rachel,

I'm proposing the input in red below to four of the Councillor's questions, based on the role played by the EOC during the protests. The two attachments support the responses.

Beth

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2. When did the first request to the Federal governments for resources (from City, Mayor) take place and what was it for?

a. Please include all/any official correspondence and request from City/OPS authorities to the Government of Canada and the date it occurred.

The City's EOC operated at a tactical level throughout the situation. At the tactical level, the EOC can confirm that on February 3, 2022, the City submitted a request to the federal government to have fencing erected around the National War Memorial (see letter attached). The monument is federally-owned and so any work related to it must be approved by the federal government. Of note, the federal government approved the request and installed the fencing that same evening.

3. What change in circumstances led the city to declare a State of Emergency on February 6th and not January 30th when it was clear the illegal occupation was making no efforts to vacate the

city?

On January 30, 2022, the NCRCC was expecting that the protesters would be leaving the City no later than Wednesday, February 2. The City's understanding is that this was the information being shared by the protest organizers with the Police Liaison Teams (PLTs). On January 30, therefore, it was not known by the City that the protests would turn into a prolonged occupation.

By February 6, however, it was clear that the situation had become entrenched. And further, that Ottawa was facing City-wide impacts related to resident safety, critical infrastructure, businesses, essential worker accesses etc. It was also apparent that the Ottawa Police Service was outnumbered and could not implement the kind of enforcement operation required to safely remove the protesters, without outside assistance. The City declared a State of Emergency on February 6, to reflect the unprecedented situation caused by the illegal protest, and its City-wide impacts and consequences (see Declaration attached). The State of Emergency provided the City with the ability to deploy more resources to the emergency, including through requests for assistance to other jurisdictions and levels of government.

5. What is the role of the Emergency Operations Centre (EOC) when it comes to situations that are led by police authorities?

Throughout the illegal protests, the City's EOC was working under the direction of the situation's Area Command, which was the Police-led National Capital Region Command Centre (NCRCC). The NCRCC directed all preparedness and response activities throughout the protests via an enforcement lens. Later, on February 12, when the Integrated Command Centre (ICC) was stood up comprising OPS, OPP, and the RCMP, all enforcement operations were directed by the ICC, with the NCRCC still maintaining Area Command for the implementation of enforcement operations.

The City's EOC had a dual role: 1) to support the Ottawa Police Service in their protest preparedness and response activities; 2) to oversee and manage City service impacts resulting from the protests (and to mitigate impacts to residents, businesses, and essential services).

All of the City's EOC work was coordinated under the broader auspices of the NCRCC to ensure that City activities were not counter to Police operations, and further, prioritized public safety. The City's EOC had two members of the Ottawa Police Service embedded within its structure. In addition, the City's EOC had a full-time liaison officer embedded in the NCRCC.

6. What process is the Emergency Operations Centre (EOC) using to collect concerns and reports from residents and businesses?

a. How are these reports and concerns being responded to?

The EOC relied on several processes to identify concerns from residents and businesses. The City's 3-1-1 service had a representative embedded in the EOC; the 3-1-1 service was able to share with the EOC, summaries of the types of complaints and concerns being raised by residents who were calling in. The City also had representatives from Ottawa Public Health, the Hospital Emergency Preparedness Committee of Ottawa, and the Human Needs Task Force embedded in the EOC structure. Through those relationships, the City had a direct line of sight into the concerns being raised by providers and clients of the City's essential services. Another really important function that was part of the EOC structure was the Councillor Liaison function. This was an important source of various concerns and reports from residents and businesses. The Councillor Liaison team always shared information with the EOC and worked with the EOC to identify appropriate responses to the concerns being raised.

The one source of concerns and reports from residents and businesses that the EOC did not have access to was the complaints being submitted directly to Ottawa Police Service. During the protests, OPS was directing residents to report incidents of harassment, hate crimes, and other unlawful behavior to a specific extension associated with the Police's non-emergency phone line. Those reports were not shared with the EOC.

From: Cere, Rachel <Rachel.Cere@ottawa.ca>
Sent: February 22, 2022 3:05 PM
To: Gooding, Beth <beth.gooding@ottawa.ca>
Cc: Jelly, Tammy T <tammy.jelly@ottawa.ca>
Subject: FW: Fleury Inquiry from Special Council meeting - 16 February 2022

Hello Beth,

We have received the official version of Councillor Fleury's formal Inquiry on the impact of the truck convoy from last week's Special Council Meeting. There are questions for EOC as well as the CMO and TSD. If you are able to provide the info for the questions directed to the EOC, I will coordinate with the other Legislative Agenda leads on the response.

Thanks,

Rachel

From: Aston, Melinda J <Melinda.Aston@ottawa.ca>
Sent: February 22, 2022 2:18 PM
To: Box, Steve <Steve.Box@ottawa.ca>; Amilcar, Renée <renee.amilcar@ottawa.ca>; Ayotte, Kim <Kim.Ayotte@ottawa.ca>
Cc: Cere, Rachel <Rachel.Cere@ottawa.ca>; Salter-MacDonald, Caitlin <Caitlin.Salter-MacDonald@ottawa.ca>; Kaleniecka, Joanna <joanna.kaleniecka@ottawa.ca>; Gillcash, Christopher <Christopher.Gillcash@ottawa.ca>; Cormier, Bart <bart.cormier@ottawa.ca>; Jelly, Tammy T <tammy.jelly@ottawa.ca>
Subject: RE: Fleury Inquiry from Special Council meeting - 16 February 2022

Good afternoon,

Please find attached the translated version of the Inquiry submitted by Councillor Fleury at the February 16th Special City Council meeting.

Please find below the standard process for responding to Council inquiries. Should you have any questions please do not hesitate to contact me.

Please be reminded that all responses to inquiries must be issued in French and English, and the Senior Leadership Team and City Manager's Office (Joanna Kaleniecka) should be copied on all responses to inquiries, in addition to myself and the relevant Committee/Commission Coordinator.

Thanks,
Melinda

Process for Standard Inquiries

As part of the standard process, before beginning the process of responding to an inquiry, staff should clarify the intent of the inquiry with the Councillor.

Where an inquiry can be responded to using existing resources and information within a reasonable amount of time, the recommended process is:

1. If the response can be ready for the next Committee/Council meeting, the responsible Department (s) will prepare the response in accordance with the Department's practices.

The response will be sent to the Councillor, copied to all members of Council and the Committee/Council Co-ordinator, who will formally list the response under correspondence on the Committee agenda.

2. If the response will be ready for a future meeting, the General Manager/ Chief Financial Officer/ City Clerk will send a memo/e-mail to the Councillor and the Committee/Council Co-ordinator indicating when the response can be expected.

The Committee/Council Co-ordinator will note the deadline in the Inquiry Tracking database. It is the responsibility of the General Manager or his designate to inform the Councillor and the Co-ordinator if deadlines are going to be missed.

The response will be prepared according to the Department's normal practice. When ready, the response will be sent to the Councillor, copied to all Councillors and the Committee/Council Co-ordinator (s), who will formally list the response under correspondence on the appropriate Committee/Council agenda(s).

Further, in accordance with Council direction, responses to Council Inquiries must be listed at the relevant Standing Committee(s)/ Transit Commission and then at Council.

Please note, if the response is deemed a standard inquiry it is to be issued prior to the next Committee/Council meeting; however, if the response cannot be ready by that date, the responding department must advise the inquiring Councillor and myself as to the date a response can be expected.

Process for Significant Inquiries

Where an inquiry would result in the development of new policy or program recommendations or changes to policies or programs already approved by Council, or where staff has identified that a direction or Inquiry cannot be completed with existing resources or without impacting workplans or priorities previously approved by Council, the inquiry would be deemed significant. The recommended process for significant inquiries is:

1. The General Manager/ Chief Financial Officer/ City Clerk would prepare a memo to the Councillor, copying Council and the Committee/Council Co-ordinator, outlining what would be required for the inquiry to be answered. This would be listed on the next Committee/Council Agenda as correspondence.

2. If the Councillor wished the inquiry to proceed, a motion approved by Council is required.

Please be reminded that all responses to inquiries must be issued in French and English, and the Senior Leadership Team and City Manager's Office should be copied on all responses to inquiries.

Melinda Aston

Coordinator / Coordonnatrice

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